
PUBLIC NOTICE TO ZB BUILDING SOCIETY CUSTOMERS

ZB Building Society (“ZBBS”) wishes to inform its valued customers that, as part of a planned transitional process, all ZBBS accounts will be closed effective **01 September 2025**.

Consequently, all customers are kindly requested to indicate whether they wish to migrate their accounts to ZB Bank Limited (“ZB Bank”) or, alternatively, to another banking institution of their choice.

In light of the above, all ZBBS customers are hereby requested to visit their **nearest ZB Service Centre** by **31 August 2025** to confirm their preferred banking choice.

Customers may choose to:

- I. Migrate their accounts to ZB Bank; OR**
- II. Nominate another bank of their choice**

Should customers not respond by 1600hrs on the 31st of August 2025 their **account balances shall automatically be transferred to ZB Bank**.

For further assistance or inquiries, please contact our customer services team at help@zbbs.co.zw or on the phone numbers:

Contact details;

Voice Calls:	+263 08677 002 005
Econet Tollfree:	08080 555
TelOne Tollfree:	08004 555
NetOne Tollfree:	08010 555
WhatsApp:	+263 772 442 685

We appreciate your cooperation and look forward to serving you during this transition.
Issued by

ZB BUILDING SOCIETY
28 May 2025